	<b>ASTRALEUS SERVICES PRIVATE LIMITED INDORE</b> Address- 1513 Shubhangan Premium Omax City 1, Indore MP			Documents
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**Rights of Fire Safety Certification Clients:**

**1. Right to Professional Service:**

- Clients have the right to receive services from certified and qualified fire safety professionals who are knowledgeable about current fire safety codes and regulations.

**2. Right to Accurate Information:**

- Clients are entitled to clear and accurate information about the fire safety requirements, the certification process, and any identified deficiencies or necessary corrective actions.

**3. Right to Fair and Transparent Pricing:**

- Clients should expect transparent pricing without hidden fees. Any additional costs should be communicated and agreed upon beforehand.

**4. Right to Appeal or Re-evaluation:**

- If a client disagrees with the certification decision, they have the right to request a re-evaluation or appeal the decision, following proper procedures.

**5. Right to Confidentiality:**

- Any information related to the client's property or business obtained during the certification process should be treated as confidential and only used for the purposes of certification.

**6. Right to Timely Service:**

- Clients have the right to expect timely services, including inspections, evaluations, and the issuance of certifications.

**7. Right to Compliance Assistance:**

- Clients can expect guidance on how to achieve compliance with fire safety standards if they do not meet the necessary requirements during the certification process.


**Duties of Fire Safety Certification Clients:**

**1. Duty to Provide Accurate Information:**

- Clients must provide complete and accurate information about their property, including all relevant fire safety systems, building layouts, and occupancy details.

**2. Duty to Maintain Compliance:**

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- It is the client's responsibility to ensure that the property remains in compliance with fire safety regulations throughout the certification period. This includes regular maintenance of fire safety systems and adherence to safety protocols.

**3. Duty to Cooperate:**

- Clients must cooperate with fire safety professionals during inspections and assessments, providing access to all necessary areas of the property and responding promptly to requests for information.

**4. Duty to Address Deficiencies:**

- If any fire safety deficiencies are identified during the certification process, the client has a duty to address them promptly and take necessary corrective actions.

**5. Duty to Stay Informed:**

- Clients should stay informed about any changes to fire safety regulations and ensure that their property continues to meet the latest standards.

**6. Duty to Keep Documentation:**

- Clients are responsible for keeping all necessary documentation related to fire safety, including maintenance records, inspection reports, and certification documents.

**7. Duty to Renew Certification:**

- Fire safety certifications typically have an expiration date. Clients must ensure that they renew their certification in a timely manner to avoid lapses in compliance.

**8. Duty to Inform About Changes:**

- If there are any significant changes to the property (e.g., renovations, changes in use), clients must inform the fire safety certifying body and seek re-evaluation to ensure continued compliance.

By fulfilling these rights and duties, clients can ensure that their property is safe for occupants and meets all legal fire safety requirements.